



RETURN GOODS POLICY

Expired Crucell Vaccines can be returned directly to GENCO Pharmaceutical Services or to the authorized distributor/wholesaler of record from which it was purchased. Please note that returns to a distributor/wholesaler are governed by their individual policy.

ELIGIBILITY FOR CREDIT ON EXPIRED VACCINES IS BASED UPON THE FOLLOWING:

1. Vaccine returned in its original package unaltered
2. Vaccine returned up to six (6) months following expiration.

THE FOLLOWING SHALL BE DEEMED INELIGIBLE FOR ANY CREDIT:

1. Vaccines returned with more than six (6) months prior to its expiration date
2. Vaccines returned past six (6) months of its expiration date.
3. Vaccines returned not in the original package
4. Vaccines returned damaged due to improper handling and storage.
5. Vaccines returned opened or in partial packages.
6. Vaccines returned by anyone other than original purchaser
7. Vaccines returned designated by Crucell as "non-returnable"
8. Vaccines returned which were purchased outside of the United States
9. Vaccines returned when purchased from no-pedigreed sources
10. Vaccines obtained from bankruptcy or other liquidation sources
11. Vaccines that are otherwise adulterated, misbranded, or counterfeit, as determined by Crucell, at its sole discretion.

Vaccines classified as non-returnable may be sent to GENCO Pharmaceutical Services for disposal, without any refund issued unless government regulations require otherwise. Returns should be shipped to:

GENCO PHARMACEUTICAL SERVICES
6101 N 64th, Street, Milwaukee, WI 53218
(800) 950-5479

CREDIT FOR RETURNED VACCINES:

For Vaccines returned six (6) months prior to expiration date, or less than six (6) months following expiration date, credit will be issued at fifteen percent (15%) of the current Wholesale Acquisition Cost in effect on the date of return.

For direct account returns, credit will be issued in the form of a credit memo from Crucell.

For non-direct account returns, credit will be issued through the account's distributor/wholesaler or as a refund check from GENCO Pharmaceutical Services, as determined by Crucell.

Crucell will not reimburse for any return goods transportation costs, handling fees, or processing fees incurred on the part of the distributor or its return goods processor. Authorized distributor/wholesaler is specifically prohibited from deducting these costs and fees from any payment due Crucell.

Crucell is not responsible for lost return shipments or returns received in damaged condition.